



France Stay 205, Bd Vincent Auriol 75013 PARIS Tél & fax : 01 45 82 92 63 – 06 45 68 54 89
Email : students.francestay@gmail.com - Site <http://www.francestudenthomestays.com>

RÈGLES DE VIE EN FAMILLE D'ACCUEIL

Welcome to your France Stay host family! We wish you a warm welcome and hope that you have a culturally enriching stay with us.

You will be immersing yourself in a completely different culture than your own, but this is part of the experience and learning process that comes with using our home stay families.

As always, your host family will do everything necessary to ensure that your stay is as pleasant as possible. For this, you will find below all the daily rules of staying with a host family in order to respect each other's space, privacy, and harmony:

FRANCE STAY : We are, of course, your home stay provider and therefore at your disposal to provide help when needed!

TIPS: Do not hesitate to seek advice from your host family. Direct communication to solve a problem is always the most effective, especially for small problems (noise, a leaky faucet, a squeaky door, a mattress that is uncomfortable, the contents of meals, etc.). If the problem persists, contact us!

ARRIVAL IN THE FAMILY:

It is imperative that you give your host family, by e-mail, your time of arrival at least one week before coming. Arriving at the family's home is recommended before 9:00 pm, especially on Sundays.

Beyond this time, you should inform your host family so they can plan accordingly and perhaps, if appropriate, stay in a hotel room that night in order to arrive to your host family's home at an appropriate hour. If the family is not informed of your arrival, they may not be there, and in some cases you might have to sleep in a hotel.

INSURANCE: All students must always be insured (liability and health) and be able to provide proof of insurance.

NOISE: Discretion is required, especially when you come home late at night. For those who communicate with Skype, please avoid conversations in your rooms after 11:00 p.m. as the noise might disturb those who are sleeping.

BEDROOM: It could be a single or a double: Your room will include at least one or two beds, one or two bedside tables, a couple of desks, chairs and cupboards. It is asked that students leave their rooms clean and tidy. You will be notified what day of the week your room cleaning will be done. The day of the room cleaning, you must tidy up your room. If the tidying up is not done, the room cleaning cannot be guaranteed.

Important: It is necessary to ventilate your room and open windows and shutters every morning before you leave.

It is not permissible to store food in your room for the sake of hygiene.

We ask you not to hang things on the walls of your room without asking the permission of your host family first.

ELECTRICITY : Energy conservation is highly paid attention to in France, please be aware of your consumption: think about turning off lights when leaving a room.

ALCOHOL : Consumption of drugs or alcohol is prohibited in the family's home; it would result in immediate discharge of the student. And in this case, no refund can be made.

VISITING FRIENDS: It is prohibited to invite your friends or your family to sleep over. To have friends over during the day, you will still need prior approval from the host family.

KEYS: Keys are given to you for the duration of your stay. You are fully responsible for these (LOSS AND DAMAGE).

LOSS & DAMAGE: You are responsible for any damage caused to the apartment (loss, broken objects, deterioration). Reimbursement for these objects or damage will be your responsibility or the responsibility of your insurance. This is why it is mandatory to have insurance.

KITCHEN: Access to the kitchen is allowed with a breakfast-only package and the family will provide you with space to store your groceries. There is no question of "cooking", but you can reheat a dish. Please leave the kitchen in the state in which you found it and put back the utensils that you used in their respective place.

LAUNDRY and LINENS: Bed linens and towels are provided by the family. Towels are changed every week and linens changed every two weeks.

Most families agree to wash your clothes once a week. The use of the washing machine will be decided with the family.



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NIGHT: If you decide not to go back and sleep in the home, please notify the family. This rule does not apply to minors.

MEALS: In general, the French eat their meals at the table, your host family will give you lunch hours to comply to. Please notify the family if you will be absent or late for a meal. If you arrive after lunch time without warning, the family is no longer required to serve you a meal at the table.

BREAKFAST: Breakfast is not served like you would find at a hotel. It is often eaten in the morning alone, according to the different schedules. The student is offered a full French breakfast which can include fruit juice or fruit, bread, butter, cake, jam, sugar, milk, coffee or hot chocolate.

DINNER: A full meal is offered including: a starter, main course, cheese or dessert. These meals are varied and will respect your health needs in case of special needs.

BATHROOM: In most cases, it is shared with the family. It is important not to use this space for too long and leave it clean (beware of hair that might clog the sink and shower). Feel free to use cleaning products provided by the family. Please pay attention to your water consumption. It is recommended to limit showers to 5 minutes and 8 minutes maximum.

RULES OF THE HOUSE

LIVING ROOM: The student has access with discretion.

SECURITY (for you): If you come home late at night, you should take a taxi. Do not carry too much money on you, and whenever possible, leave your passport at home and have the photocopies of your identification. Very important: Remember to save the phone number of your host family, and remember also to leave yours.

TELEPHONE ACCESS & WIFI: you have free access via Wi-Fi in your host family.

You do not have access to the family's telephone, but you can possibly receive calls between 8pm and 9pm.

We advise you to come with your computer but also to buy a cell phone. Very important: Be sure to save the number of your host family, and remember also to leave yours.

AGREEMENT: You signed a contract with dates and packages determined in advance, and cannot be changed during the stay, unless you sign a new contract. To prolong your stay or come back at another time, you should always ask FRANCE OR YOUR SCHOOL.

CANCELLATION POLICY:

The student is engaged for a predetermined period (week, month, quarter or semester) which can only be breached in certain cases (see paragraph above). Outside of this clause, any stay started is to be paid.

If the cancellation occurs between 8 and 30 days before the stay, total costs to be paid are that equal to one week in a home stay. If the cancellation occurs between 1 and 7 days before arrival, the fee is 50% of your accommodation costs.

Any stay started is to be paid in full. Research costs of accommodation (60 euros) remain payable regardless of the date and reasons for the cancellation.

EXTENDED STAY: Any extension of your stay is to be communicated to the management of the hosting school, at least two weeks in advance and to France STAY.

"I have read the Terms of the host family accommodations, and agree to abide by them"

Please return this document with the date and the words "read and approved" written above your signature.

Date

Signature